All Good Wishes for 2009
from the IIAS
Directorate General
2008 is coming to an end! This is the time to look back and see what we have accomplished. And even if we can always do better, it is with satisfaction that we can evaluate the direction that we have taken this year. The progress made has been in both the organisation of work and in the quality of services. Without covering all aspects, we should like to point out some of the highlights of the year: first, we reorganized in part the functioning of the Directorate General. In addition to other measures, we contracted out our bookkeeping, a task now being carried out, to our satisfaction, by the fiduciary Sobelfisc. As of January 2008, we hired Ms. Roxane Debus to take up the new post of Finance and Marketing Director. Because of this, we were able to make considerable progress in providing the Institute with precise, clear and transparent financial management. Concerning the marketing aspect, this remains a major task; significant further efforts must be made, even if our participation in the 5th Quality Conference in Paris in October was a success. Following up on our staff situation, you may recall that Ms. Catherine Coninckx left us in February, after 21 years of good and loyal service. After an unsuccessful tentative to replace her, we have found an exceptional person to be our new IIAS Executive Secretary, Ms. Anne De Boeck whom we have the pleasure to introduce in this same issue. We also reorganized the management of staff and changed our social secretariat. And in July we welcomed Ms. Hana Hamrouni as our on-the-job trainee in charge of developing our “Knowledge Portal” pilot project.

With regard to IT, we have totally redesigned the website of the Institute and its two sub-entities, namely EGPA and IASIA; the transfer online has been implemented progressively since June. A new tool was also introduced to facilitate the management of registration for our Conferences in Ankara (IIAS), Kampala (IASIA) and Rotterdam (EGPA). It has proved to be more efficient than the previous system but can nonetheless still be perfected.

Lastly, concerning publications, we are pleased to note that four books have been published this year directly under the auspices of the Institute and its entities. Other works have been published in cooperation with our partners. We are thus greatly motivated to pursue our cooperation with our privileged publishers, under the direction of our Publications Committee. In fact you will have a more detailed overview of our publications by discovering the first issue of «Publi-Flash Autumn 2008».

The entire staff of the Directorate General joins me in wishing you and your families a very festive holiday season and an excellent 2009 that meets your every expectation.

Brussels, 3 December 2008
Rolet Loretan
At the invitation of the IIAS Finnish National Section, in partnership with the University of Helsinki and the Finnish Ministry of Finance, the Fifth International Specialized Conference will be held in Helsinki from 7 to 11 July 2009. The theme of the conference is « The History and Future of Nation-Building, the Role of Public Administrations, Civil Servants and Public Finances ». The General Rapporteur of the IIAS Conference is Professor Christopher Pollitt from the Catholic University of Leuven, Belgium. He will be assisted by a team of 3 Rapporteurs: Dr. Dele Oluwu (Emeritus Professor of Obafemi Awolowo Ile-Ife University, Nigeria); Dr. Christina W. Andrews (Federal University of São Paolo, Brazil); Dr. Turo Virtanen (University of Helsinki, Finland). For further information, kindly contact the IIAS Executive Secretary, Anne De Boeck (a.deboeck@iias-iisa.org). Conference registration will be online via the IIAS website as from the beginning of 2009. However, information is already available on the Conference website www.iias2009.fi and we invite you to visit it regularly.

Come and join us in Rio de Janeiro for the next IASIA Annual Conference! The Conference will be held from 3 to 8 August 2009 on the theme « Governance for Sustainable Development: implications for public administration education and practice ». The Conference is in response to the invitation of the Escola Brasileira de Administração Pública e de Empresas, Fundação Getulio Vargas in Rio de Janeiro. Besides themes directly linked to the Conference and Working Groups, many other subjects will be examined. Let us draw attention to the importance of the report prepared by the IASIA Committee responsible for the next steps of the Standards of Excellence in Public Administration Training and Education. For further information, please contact the IASIA Executive Secretary, Johannes Irschik (j.irschik@iias-iisa.org). Check the Conference website regularly: www.iasia2009.com. We very much hope to see you in Rio!

The next EGPA Annual Conference will be held at the Hilton St Julian in Malta from 2 to 5 September 2009 on the theme « The Public Service: service delivery in the Information Age ». The theme is in line with the government policy that seeks to make Malta an «Intelligent Island » and is linked to the EU i2010 : « Accelerate eGovernment for the Benefit of All ». The Conference is being organized at the invitation of the Finance Ministry of Malta. During the Conference the new Study Group on «Strategic Management » will convene for the first time. The permanent Group «Good Practices » will organize new joint sessions with the other permanent Study Groups. A Mediterranean panel will also be organized. The calls-for-papers will be available on the Conference website as from January 2009. For any additional information concerning the 2009 EGPA Conference, do not hesitate to contact us: Dr. Fabienne Maron (f.maron@iias-iisa.org). You may wish to consult the regular updates on the Conference website: www.egpa2009.com. Join us once again in Malta!
Let us point out the work carried out in 2008 to strengthen the image of IIAS and make it more dynamic. The website is the best example. But not only... Our participation in the Fifth Quality Conference in Paris brought good results. During this event we presented our new promotional material: four roll-ups defining our objectives, our services, the reason to become a member – these were highly appreciated. Publicity material - such as our CD-Rom, ballpoint pens, business-card holders, post-its, photo albums, etc. - were also well received! Perhaps you will have the opportunity to enjoy one of these articles in the near future!

**Executive Secretary**

We have the pleasure of announcing that the post of IIAS Executive Secretary is no longer vacant. After having reviewed numerous candidacies our choice is Ms. Anne De Boeck, who was born in Brussels and is a Belgian national. Her vast professional experience in the international field and specifically in the organisation of conferences will be most helpful to us. She took up her post in mid-October and we are already benefiting from her dynamism and good organisation.

**On-The-Job Trainee**

Just a reminder, our "Knowledge Portal" project requires a permanent follow-up. We would be grateful if you would inform your contacts of the possibility of carrying out an on-the-job training programme (unremunerated) at our Institute. For further information, please click on « On-The-Job-Training Programme » on our website.

**Finance**

The end of the year is approaching. We will soon be closing our 2008 accounts. Sending reminders to settle unpaid contributions/subscriptions is a very necessary task among others. It should also be pointed out that a restrained and informal Finance Committee met in Paris in October. We discussed the progress being made and identified ways to continue improving transparency, clarity and financial decision making.

**Sponsoring**

A major effort will be made in December to formulate a sponsoring project. A business plan is now being developed to provide a better presentation of IIAS and its two sub-entities to targeted groups.

**June 2009 5th TAD**

The 5th Transatlantic Dialogue will be held in Washington, D.C., at George Washington University, from 11-13 June 2009. The theme will be « Future of Governance ». Conference website: [http://spaa.newark.rutgers.edu/5TAD/](http://spaa.newark.rutgers.edu/5TAD/)

**July 2009 2nd TED**

EGPA/NISPAcee - The 2nd Transeuropean Dialogue will take place in Helsinki, University of Helsinki, on 6 & 7 July 2009. The theme will be « Citizen versus Customer ». Conference website: [http://www.iias-iisa.org/egpa/e/joint-ventures/special_partnerships/TED/Pages/default.aspx](http://www.iias-iisa.org/egpa/e/joint-ventures/special_partnerships/TED/Pages/default.aspx)
European Public Sector Award 2009

Call-for-applications open from 1 January until 20 March 2009

At the recent 5th Quality Conference in Paris, the International Institute of Administrative Sciences (IIAS) and the European Institute of Public Administration (EIPA), based in Maastricht (NL), signed a Memorandum of Cooperation to promote the EPSA 2009. EIPA – with the institutional and financial support of 15 European Member States and the European Commission – is organising the second European Public Sector Award, EPSA 2009, which brings together the best, most innovative and efficient performers from the European public sector.

The EPSA is open to all levels of public administration and focuses on four highly topical themes that address Europe’s pressing public concerns and allow the various solutions proposed to be showcased and rewarded:

- Performance Improvement in Public Service Delivery
- Citizen Involvement
- New Forms of Partnership Working
- Leadership and Management for Change

The award winners will be announced at a high-level symposium to be held on 5-6 November 2009 in Maastricht, under the auspices of the Swedish Presidency.

For a full description of EPSA 2009 and its call-for-applications, please consult the EPSA website at www.epsa2009.eu and follow the motto to « Assess yourself and learn from the Best ».
The IIAS Director attended the Thirteenth Congress of CLAD in Buenos Aires

Further to an invitation from the Directorate of Clad, the IIAS Director General took part in the Thirteenth Congress of Clad devoted to State reform and public administration which took place from 4 to 8 November in Buenos Aires. Approximately 2000 participants from 27 countries or international organisations took an active part in the more than 130 lectures and panels organized at the Panamericano Hotel. This Congress also provided an opportunity for the Director General to develop the Institute’s network in Latin American and, especially, to sign a Memorandum of Agreement between CLAD and IIAS to strengthen their coope-
ration in the future and to develop joint projects.

National Convention of Public Administration Professionals in Mexico City

On 26 and 27 November 2008 in Mexico City, the National Institute of Public Administration (NIPA) of Mexico organized a conference on the theme « Public Administration and Federalism, a Comparative Exercise ». The IIAS Director General was invited to give a lecture on the theme « A Comparative Approach to European Federalism: models, challenges and perspectives ». This generous invitation by our Mexican friends also made it possible to examine in-depth current themes of interest, such as the setting up of a Latino-American regional group.

Website

Slowly but surely, the web revolution is continuing at IIAS! After the Institute’s dramatic remodelling, it is now EGPA’s turn. A new look, a simplified structure, the possibility for each study group to have a complete space for information, etc.; this is what the new European Group website is providing. Please do not hesitate to send us your comments because your advice as users is priceless! Come discover our new space on: http://www.iias-iisa.org/egpa/f/Pages/default.aspx.

FUTURE ACTIVITIES

Annual Meeting
- IIAS-IASIA-EGPA Presidents Meeting
  - Date: 28/01/2009
  - Location: Brussels

Statutory
- EGPA Steering Committee
  - Date: 23-24/01/2009
  - Location: Brussels
- IASIA Board of Management
  - Date: 19-20/02/2009
  - Location: Brussels
- IIAS Finance Committee
  - Date: 11/03/2009
  - Location: Brussels
- Programme and Research Advisory Committee
  - Date: 11/03/2009
  - Location: Brussels
- IIAS Executive Committee
  - Date: 12-13/03/2009
  - Location: Brussels

Conferences
- IIAS
  - Date: 7-11/07/2009
  - Location: Helsinki
- IASIA
  - Date: 3-8/08/2009
  - Location: Rio de Janeiro
- EGPA
  - Date: 2-5/09/2009
  - Location: Malta

Other Conferences
- PhD & PA Education Meeting
  - Date: 21/01/2009
  - Location: Brussels
- Publications Committee Meeting
  - Date: 20/02/2009
  - Location: Brussels
- CEPA UN
  - Date: 30/03-04/04/2009
  - Location: New York
- Integrity of Governance
  - Date: 28-30/05/2009
  - Location: Amsterdam
- 5th TAD
  - Date: 11-13/06/2009
  - Location: Washington, DC
- 2nd TED
  - Date: 6-7/07/2009
  - Location: Helsinki
- World Summit on Public Management Education,..
  - Date: 18-19/06/2009
  - Location: Budapest
- Policy evaluation in the public sector
  - Date: 10-12/09/2009
  - Location: Potsdam

For more information, click on “www.iias-iisa.org”